

Policy Number:

Approved by SRW Board of Directors

Date Approved: 16 September 2025

Date Effective: Immediately

Date of Next Review: December 2027

Applicable to: SRW Employees

Contact: General Manager Finance, Safety and Risk

POLICY STATEMENT

Southern Rural Water is committed to providing a healthy and safe environment for its employees, contractors, customers and members of the public who visit SRW facilities.

We have no tolerance for non-compliance with OH&S legislation. We aim for zero harm, and work to eliminate or reduce risks so far as is reasonably practicable

We will provide a safe, healthy, diverse and caring workplace that as a minimum meets legal obligations and complies with all applicable laws.

Our Health, Safety and Wellbeing (HSW) Policy is based on the two principles:

- Our people are at the heart of everything we do, and

Work practices will always be conducted safely Health, safety and wellbeing is a shared responsibility and all of us must not only take responsibility for our own safety, but also for the safety of others.

OBLIGATIONS

In fulfilling this responsibility SRW will maintain a comprehensive Occupational Health and Safety Management System and promote a workplace culture which:

- Safeguards all employees from occupational injury and illness through the provision of appropriate resources and funding to maintain an effective health, safety and wellbeing program.
- Enables consultation with employees on all health, safety and wellbeing related matters.
- Complies with all statutory and common law requirements regarding health, safety and wellbeing.
- Ensures that our buildings and structures are designed to be safe and without risk to the health of persons using them as a workplace for the purpose for which they were designed.
- Empowers staff at all levels to take any reasonable action necessary to protect themselves and others from work-related injury or illness.

- Engages contractors with an ongoing competency in health, safety and wellbeing management.
- Continually monitor and measure health, safety and wellbeing performance with the aim of improving workplace safety outcomes.

RESPONSIBILITIES

All **managers** and **supervisors** will be responsible and accountable for:

- Maintaining a safe workplace as far as is reasonably practicable.
- Diligently applying SRW health, safety and wellbeing policies and procedures.
- Ensuring the implementation of SRW Safety Management System requirements.
- Ensuring employees have the knowledge and skills to safely perform the tasks required of them.
- Ensuring the implementation of safe systems of work.
- Ensuring that items of plant and equipment are safe to operate.
- Providing competent and adequate supervision.
- Empowering employees to identify and where possible resolve safety issues.
- Ensuring all incidents, near misses and hazards are reported in a timely manner.

All **employees** will:

- Take reasonable care to protect their own health and safety and that of others.
- Co-operate with managers in achieving a safe and healthy work environment.
- Comply with any reasonable safety directions (such as safe work procedures, wearing personal protective equipment) given by management for health and safety, and if the direction is not considered reasonable, report this concern before the work is undertaken.
- Actively participate in workplace safety initiatives.
- Identify and support measures to eliminate or minimise unsafe work practices or conditions.
- Ensure all safety injuries, incidents, near misses and hazards are reported in a timely manner.

Visitors and contractors. Staff that engage with contractors or invite visitors to an SRW workplace must:

- Ensure that the third-party understands that they must not put themselves or any other person at the workplace at risk of injury.
- Ensure that the contractor has received adequate safety training and has access to appropriate safe systems of work to conduct their activities at the SRW workplace.
- Conduct an induction of SRW's safety requirements and that any non-standard workplace hazards are identified to the third-party.
- Set agreement or contractual terms that require the contractor to conduct their activities in compliance with OHS legislation and regulations, and to provide safety information to SRW in accordance with SRW's notification and reporting requirements.

BREACH OF THIS POLICY

Any breach of this policy will be considered serious misconduct and action will be taken in accordance with SRW's disciplinary and termination processes.

Any breach of this policy by a contractor will result in the contractor being required to show cause as to why their contract should be maintained and not terminated for a serious breach of the terms and conditions of the contract.

REPORTING

The Health, Safety and Wellbeing Committee will meet at least four times a year and receive Health Safety and Wellbeing Reports, these reports will be available to all employees. The Executive will meet monthly to review Health Safety and Wellbeing Data. Annual action plans and regular progress reports will be monitored by the People Safety and Culture Committee to determine the effectiveness of initiatives, including progress against measurable objectives and audits.

GRIEVANCE AND DISPUTES

Any grievances or disputes regarding the enforcement of SRW's Health, Safety and Wellbeing Policy shall follow the process set by Safe Workplace Procedure No. 229 – OH&S Issue Resolution Procedure.

RELATED POLICIES AND DOCUMENTS

Occupational Health and Safety Act 2004

Occupational Health and Safety Regulations 2017 and Equipment (Public Safety) Regulations 2017

Workplace Injury Rehabilitation and Compensation Act 2013

Safe Workplace Procedure No. 229 – OH&S Issue Resolution Procedure

Safe Workplace Procedure No. 262 – Safe Working from Home

Corporate Instruction CI1.2 – Flexible Work

COMMUNICATIONS

The Health, Safety and Wellbeing Policy is posted on SRW's intranet, and is to be signed by the Chairman and the Managing Director and displayed prominently in each SRW workplace.

Approved

SRW Board

16 September 2025

Review and Modification History

Version #	Implemented By	Revision Date	Approved By	Approval Date	Reason
1.0	Jo Giannini	November 2021	SRW Board	1 February 2022	Policy update
1.1	Stuart Wrigglesworth	November 2023	SRW Board	05 December 2023	Policy review
1.2	Stuart Wrigglesworth	August 2025	SRW Board	16 September 2025	Policy Review