

MCCC AGENDA

Meeting no. 196

10.00am
Tuesday 13 December 2022
SRW Maffra

We acknowledge the Gunaikurnai people, Traditional Owners of this land on which we meet and we pay our respects to their Elders past and present.



**Southern
Rural Water**

Managing Water. Serving Communities.



Our Vision

Great value for customers and community through excellence in rural water management

Trademark Behaviours

- Always Safe
- United
- Ambitious
- Results Driven
- Customer First
- Innovative
- Respectful

		PROGRAM	PRESENTER
		OPENING 10:00am	CHAIR
1		Acknowledgement of Country	CHAIR
2		Welcome and apologies	CHAIR
3		Declaration of conflicts of interest	CHAIR
4		Confirmation of minutes	CHAIR
5		Business arising from previous meetings	CHAIR
6		<u>GUEST SPEAKERS</u>	
	6.1	Customer Engagement Review	STRUBER (CONSULTANT)
	6.2	Irrigation Development Guidelines	WGCMA - Anthony Goode
		<u>FOR DISCUSSION</u>	
7		PRINCIPAL MATTERS	
	7.1	Chairperson's report	CHAIR
	7.2	Significant issues or actions	CHAIR
	7.3	Matters referred by the Board	BOARD MEMBER
7		FOR NOTING	CHAIR
	8.1	Water Supply update	MANAGER WATER SUPPLY
	8.2	Communications update	
	8.3	Correspondence	
	8.4	Feedback register	
9		GENERAL BUSINESS	ALL
10		Next meeting	
11		Close	

1. **ACKNOWLEDGEMENT OF COUNTRY**

'We acknowledge the Traditional Owners of the land on which we are meeting. We pay our respects to their Elders, past and present, and the Elders from other communities who may be here today.'

2. **WELCOME AND APOLOGIES; AGENDA LISTING**

3. **DECLARATION OF CONFLICTS OF INTEREST**

4. **CONFIRMATION OF MINUTES**

RECOMMENDATION

That the committee **approves** the minutes of the meeting held on **Tuesday 25 October 2022**.

REPORT

Draft minutes of the MCCC meeting held on Tuesday 25 October 2022, are included at 4.1.

4.1 CONFIRMATION OF MINUTES, MEETING 195

MACALISTER CUSTOMER CONSULTATIVE COMMITTEE

MINUTES OF MEETING 195 Held 10.00am Tuesday 25 October 2022 SRW, Maffra

PRESENT	Mr Benn Thexton, Deputy Chair Mr Steve Dwyer Mr Norm Drew Ms Kate Lamb Mr Alan Clyne Mr Graeme Anderson, OAM Mr Brad White
	SRW Representatives Ms Joanne Butterworth-Gray, SRW Board Chair Mr Cameron FitzGerald, Managing Director Mr Simon Wilkinson, General Manager Service Delivery Mr Matthew Cook, Manager Water Supply East Mrs Pamela Crawford, Service Delivery Officer Mrs Hayley Taylor, Executive Assistant
ABSENT	Mrs Jeannette Howie
IN ATTENDANCE	Mr David Faulkner, Accounting Manager - for item 6.5 Dr Stephine Suter, Environmental Water Resource Officer, WGCMA – for item 6.6

2. WELCOME AND APOLOGIES

Prior to the commencement of the meeting, the committee requested Southern Rural Water (SRW) staff leave the room so the committee could conduct an in-camera discussion.

SRW staff left the meeting at 10:03am and returned at 10:21am.

The Deputy Chair opened the meeting by acknowledging the traditional owners of the land and waters of the MID.

The committee Deputy Chair provided an overview of the in-camera discussion advising that discussions were held around the purpose of the committee, the raising of agenda items and expected behaviour of members.

The Committee noted there were no apologies.

Mr FitzGerald advised that he, Ms Butterworth-Gray and Mr Wilkinson were attending the meeting from Warrnambool due to a board meeting being scheduled on the same day. Mr FitzGerald advised that he and Ms Butterworth-Gray would leave the meeting at 11am to attend a board stakeholder event and Mr Wilkinson would be present for the duration of the meeting.

3. DECLARATION OF CONFLICTS OF INTEREST

No further conflicts were declared.

4. CONFIRMATION OF MINUTES

The committee **approved** the minutes of the meeting held on **Tuesday 27 September 2022**.

Moved: Mr G Anderson

Seconded: Mr S Dwyer

5. BUSINESS ARISING FROM PREVIOUS MEETINGS

Meeting	Agenda Item #	Action	Action Officer	Status
September	7.3	Volume of water released down river and its positive environmental affects to be made public.	Crawford/Cook	Ongoing

Mr Cook provided an update noting media releases have been published over the last four months which include positives of releasing water to the environment.

Mr Drew stated people in the community aren't aware that Glenmaggie has spilt, and the Deputy Chair asked whether SRW can provide a media release stating that Glenmaggie has spilt.

Management **agreed** to forward to request to the Communications Team.

Mr Drew noted the attendance of Mr Prior at the last meeting and thanked him for the presentation on 'Place of Take', noting that Mr Prior is highlighting the difference between the MIA and the northern irrigation districts.

The committee noted the MIA storage volumes are not updating correctly on some webpages. Management advised the SRW website is correct, and work is being undertaken to ensure links to other webpages are working correctly.

Action	Action officer	Due date
Request Communications Team create a media release to notify the public that Glenmaggie is spilling	Cook	11/11/2022

6. PRINCIPAL MATTERS

6.1 DEPUTY CHAIRPERSON'S REPORT

Mr Thexton acknowledged Mrs Hanratty's departure and thanked her for the time she spent on the committee and noted she has done a fantastic job in trying conditions.

The committee **requested** a letter of thanks from the committee to be sent to Mrs Hanratty, with the letter to be approved by the Deputy Chair prior to being sent.

Moved: Mr A Clyne **Seconded:** Mrs K Lamb

The Committee moved to appoint Mr Thexton as Acting Chair until elections can take place.

Moved: Mr A Clyne **Seconded:** Mr G Anderson **All in favour**

Ms Butterworth-Gray advised the board will also send a letter of thanks to Mrs Hanratty.

Mr Thexton provided an update on his background. .

Mr Thexton stated his vision for the committee in his role as acting chair which includes a focus on the future productivity of the MIA noting the following on future meetings:

- conduct of members needs to be with respect and integrity.
- the aim is to build the committee up and draw in new members.

Mr Wilkinson advised SRW fully supports Mr Thexton’s appointment to Acting Chair and his vision for the committee.

Mr Wilkinson advised that SRW will be undertaking a review of all customer committees and the December MCCC meeting will allow for discussion on the direction and key issues for the committee.

Action	Action officer	Due date
Draft a letter of thanks from the committee for Mrs Hanratty.	Taylor	11/11/2022

6.2 SIGNIFICANT ISSUES OR ACTIONS

There are no current significant current issues or actions.

6.3 MATTERS REFERRED BY THE BOARD

Ms Butterworth-Gray noted;

- it was great to hear Mr Thexton’s words on the positive approach to taking the committee forward; and
- the Board has requested a review of all committees to ensure they are representing modern SRW.

6.4 Water Supply Update

Mr Cook advised he has accepted the role of Manager Water Supply East.

Mr Cook provided an operational update on the following:

- Modernisation

The Operations Team have visited nine farms with Mr Jake Thunder, Project Support Officer, to speak with customers about co-contribution and construction. Jaydo is

ready to start groundworks and SRW and Jaydo are working with customers to start the project with as little inconvenience as possible. Discussions with customers regarding co contributions have been constructive and overall well received. This is a huge improvement from the start of the project.

Mr Anderson noted that with Mrs Hanratty’s resignation from the committee, someone would need to replace her on the PCG committee. Mr Dwyer was nominated to be the representative.

Moved: Mr A Clyne **Seconded:** Mr G Anderson

Mr FitzGerald thanked the members for their feedback and noted he was pleased to hear the positive feedback. Mr FitzGerald will pass on the feedback to Mr Thunder.

- Seasonal update

There have been very wet conditions and it is still consistently wet. SRW has delivered just under 3,000ML, similar to this time last year. Allocation 100% HRWS and SRW will conduct a review for low reliability water shares on 15 December 2022 with the expectation that with low usage to date and the need to hold and supply HRWS it will likely be a low allocation. Fortnightly reviews will then continue.

- Flood operations

SRW are running Glenmaggie with flood mitigation in mind and keeping airspace to absorb water coming down the river. There is no risk of allocation loss in running the storages in this way.

The committee inquired whether SRW was receiving information on the Thomson Dam. Mr Cook advised SRW were involved in regular meetings with Melbourne Water to ensure SRW can plan for Cowwarr Weir operations if the Thomson is to spill.

Mr Thexton inquired whether there is an opportunity to add graphs to the Weekly Snapshot on release trends. SRW **agreed** to review the data to see if this is possible.

- Place of Take

Key project staff met with the committee remotely last week. The impact of the project is seen to be minimal for MIA customers and the plan is to ensure a smooth transition at the end of June 2023 once implemented.

Mr FitzGerald thanked Mr Thexton for his leadership and noted he valued the way that Mr Thexton led the meeting. He reiterated the importance of the committee to SRW.

Ms Butterworth-Gray and Mr FitzGerald left the meeting at 11:04am.

Mr Drew noted there haven’t had a flood warden meeting since before COVID-19 restrictions were implemented and inquired whether SRW could convene a meeting with relevant stakeholders. Mr Cook **agreed** to take the request to the Emergency Manager and Headworks team. The committee discussed the phone tree system, and management recommended that the Emergency Manager is bought into the conversation to discuss modern communication plans.

Action	Action officer	Due date
Pass on MCCC feedback on the positive way conversations with MIA landholders effected by modernisation have been handled.	FitzGerald	11/11/2022

Pass on MCCC’s request that the Emergency Manager convene a meeting with Flood Warden’s, Headworks and other relevant stakeholders.	Cook	11/11/2022
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6.5 Debt Recovery Update

Mr David Faulkner, Accounting Manager joined the meeting and provided an update on SRW’s debt recovery noting;

- Throughout COVID-19 response measures there was no debt recovery action from April 2020 to July 2022.
- SRW was consulted during the drafting new debt recovery guidelines which come into effect in March 2023. The key point in these guidelines is communication. There are numerous pathways forward if communication is established with a customer. But if communication cannot be established then SRW must follow the pathway to full debt recovery and part of this process can be to cut off the water supply. The timeline to full debt recovery has now shortened.
- SRW’s aim is to agree to sensible outcomes for customers to repay their debts.
- With an uplift in customer communications, SRW has collected 50-60% of outstanding debt.
- SRW has engaged an external party to contact customers with outstanding debt and report back to SRW with payment plans. This has no impact on customers credit ratings.

The committee asked Mr Faulkner about the debt level across SRW and in the MIA. Mr Faulkner advised;

- There are 45 to 50 customers that are habitual non-payers.
- There are 570 account holders across all SRW that have less than \$500 owing, with most being Groundwater customers.
- Before annual billing went out the debt level in the MIA was just over \$1.4M (over 90 days) across 700 accounts, with 30 accounts making up the majority of the debt. \$1M of that debt is under a payment arrangement.

Mr Dwyer noted the bills are very complicated to understand and it would be helpful if the bills identified the amount owing clearly. Mr Faulkner advised SRW have identified that the bills can be complicated to interpret and recognise there is an opportunity to make the bills easier to read.

6.6 Seasonal Watering Plan for Macalister and Thomson Rivers

Mr Cook welcomed Dr Stephine Suter, Environmental Water Resource Officer WGCMA, to the meeting.

Dr Suter noted;

- Due to wet conditions over the last two years, the environment has not needed to place an order for water.
- WGCMA is in constant communication with SRW in relation to spill and are now having the same conversations with Melbourne Water. Mr Thexton stated there

needs to be communication with customers, so they are aware of what is happening with environmental flows. Mr Cook stated there is an opportunity to improve on these comms but noted SRW do publish information on environmental flows in partnership with WGCMA and **agreed** to review whether there is an opportunity to include this information in the Weekly Snapshot.

- There are working groups that review yearly requirements for environment, including when flows are needed to help with fish migration and platypus movements and prioritise when and how environmental flows are needed. Recent surveys have identified an improvement in fish recruitment and large breeding events of bird species. This shows that the work undertaken over drier years is working.
- The Environment is allocated with HRWS and LRWS the same as all other customers.

Mr Drew inquired as to what monitoring has been done to assess the success of the Cowwarr fish-way. Dr Suter advised that a 10 year monitoring program has identified fish species appearing further upstream, and are seeing a lot of young fish.

Dr Suter noted she was excited to hear the news of the Maffra Fish Way, which will be built at the side of the Maffra Weir. SRW will be involved in the build, and management noted that it will not impact in the way water is delivered.

Mr Dwyer noted during conversations around the Newry pipeline, SRW committed to install two outlets for possible wetlands in the Newry Creek. Management confirmed that SRW has committed providing ‘the infrastructure required’ for wetlands in the Newry creek as defined by the CMA to maintain the environmental values identified by the CMA. CMA will work to progress earlier conversations with stakeholders on this topic.

Action	Action officer	Due date
Review whether information on Environmental flows can be included in the Weekly Snapshot.	COOK/ CRAWFORD	11/11/2022

7. FOR NOTING

7.1 CORRESPONDENCE

The Committee noted there has been no correspondence since the last meeting.

7.3 COMMUNICATIONS UPDATE

The Committee noted the Communications report.

7.2 FEEDBACK REGISTER (RELEVANT TO MID)

The Committee noted there has been no feedback since the last meeting.

8. GENERAL BUSINESS

Mrs Lamb advised her general business item had been covered in-camera.

Mr Anderson noted the Customer Committee review and looks forward to the recommendations from the consultants

Mr Anderson stated the role of the Chair of the committee has changed and the committee, through the Chair, is no longer consulted on allocations. Mr Cook advised the allocation

model does not allow for opinion but will consider advising the Chair on expected allocation, so the committee can respond to questions.

Mr Wilkinson advised SRW plan to invite the consultant to the December 2022 meeting to review the meeting format and hear from members. Once the format is finalised with consultation with members, SRW will begin recruitment for new members.

9. NEXT MEETING

The next meeting No. 196 of the Macalister Customer Consultative Committee is scheduled for 10.00 am on Tuesday 13 December 2022.

Meeting	Date
MCCC 196	Tuesday, 13 th December 2022

10. MEETING CLOSE

With there being no further business, the meeting closed at 12.00pm.

	July 2021	Sept 2021	Oct 2021	Dec 2021	Feb 2022	April 2022	May 2022	July 2022	Sept 2022	Oct 2022	Dec 2022
Raelene Hanratty	P	P	P	P	P	P	P	P	P		
Graeme Anderson	P	P	P	P	Apol	P	P	P	P	P	
Stephen Dwyer	P	P	P	P	Apol		Apol	Apol	P	P	
Jeanette Howie	P	P	P	P	P	Apol	P	P	P		
Norm Drew	P	P	P	P	P	P	P	P	P	P	
Alan Clyne	P	P	P	P	P	P	P	P	P	P	
Kate Lamb	P	P	P	P	P	P	P	P	P	P	
Brad White	Apol	P	P	P	P	Apol	P	P	P	P	
Benn Thexton	P	P	P	P	P	P	P	Apol	Apol	P	

P Attended Meeting
Apol Notification of apology
Blank Did not attend

CONFLICT OF INTEREST TABLE

Name of Committee member	Description of interest	Interested parties	Is the interest current?
Kate Lamb	Beef grazing operation in Denison	Kate Lamb	Yes
Brad White	Owner of irrigated farm business in Riverslea	Brad White	Yes

5. BUSINESS ARISING FROM PREVIOUS MEETINGS

PURPOSE

1. To allow the forum to assess management progress on items identified for action from Macalister Customer Consultative Committee meetings.

RECOMMENDATION: That the committee notes the status of business arising action items, including:

- three action items have been completed, and
- one action item will be completed prior to the next meeting.

PREVIOUS COMMITTEE CONSIDERATIONS

2. Business arising is considered each meeting.

BACKGROUND

3. Actions are captured in the minutes each meeting and are transposed into risk wizard where base and aspirational dates are added along with the responsibility for completion.

REPORT

4. Attachment 5.1 describes each action item, its status, and a comment on its progress.
5. In regard to action item 24925, *Review whether information on Environmental flows can be included in the Weekly Snapshot*, management advises the information is able to be included in the report. Updates to the report will be made once the Customer Engagement Review has been completed.

BUSINESS ARISING FROM PREVIOUS MEETINGS - MCCC

Action progress: Complete

Action	Source	Due date	Completed date	Accountable officer	Status comment	
24921	Volume of water released down river and its positive environmental affects to be made public.	Macalister Customer Consultative Committee, 27 September 2022, Agenda Item 7.3	17/11/22	25/10/22	Matt Cook	Facebook posts by SRW and CMA communications to the public have advised the public of the positive environmental effects of water being released down the river.
24923	Draft a letter of thanks from the committee for Mrs Hanratty.	Macalister Customer Consultative Committee, 25 October 2022, Agenda Item 6.1 - Deputy Chairpersons report.	11/11/22	29/11/22	Hayley Taylor	Letter drafted and sent to Chair for signing.
24924	Pass on MCCC feedback on the positive way conversations with MIA landholders effected by modernisation have been handled.	Macalister Customer Consultative Committee, 25 October 2022, Agenda Item 6.4 - Water Supply Update	11/11/22	11/11/22	Cameron FitzGerald	

Action progress: Future items (include a status comment when due date prior to next meeting)

Action	Source	Due date	Completed date	Accountable officer	Status comment	
24925	Review whether information on Environmental flows can be included in the Weekly Snapshot.	Macalister Customer Consultative Committee, 25 October 2022, Agenda Item 6.6 - Seasonal Watering Plan for Macalister and Thomson Rivers	10/02/23		Matt Cook	Management has confirmed that information on Environmental Flows can be added to the snapshot. Updates to information that is included in the snapshot will be made once the Customer Engagement Review has been completed.

6. GUEST SPEAKERS

6.1 CUSTOMER ENGAGEMENT REVIEW

- Consultants from Struber will join the meeting to run a workshop.

6.2 IRRIGATION DEVELOPMENT GUIDELINES

- Anthony Goode from WGCMA will attend to discuss the Gippsland Irrigation Development Guidelines.

7. FOR DISCUSSION – PRINCIPLE MATTERS

7.1 CHAIRPERSON'S REPORT

- The Chair will provide a report.

7.2 SIGNIFICANT ISSUES OR ACTIONS

- There are no significant current issues or actions.

7.3 MATTERS REFERRED BY THE BOARD

- The Board member present will update the Committee.

8. FOR NOTING

8.1 WATER SUPPLY UPDATE

- Mr Matt Cook, Manager Water Supply East, will provide an update, including:
 - Allocation
 - System Efficiency
 - Water Utilisation and Trading Project
 - Newry Modernisation Project
 - Operational Update

Item No: **8.1**
 Subject: **Manager Water Supply East Update**
 Action: **For noting**
 Author: **Matt Cook, Manager Water Supply East**
 Date: **5/12/2022**

Issue	Commentary 2022-23
Allocation Update	Current Allocation is 100% HRWS and Spilling up to the 15 th Dec.
System Efficiency (target vs actuals)	Efficiencies are well below current target of 85%, currently sitting at 40%. At the end of Nov water delivered to date was 3,913 ML, compared to last year 4,862 ML and 5-year average of 41,543 ML.

Water Utilisation and Trading Project

The project continues to progress well and there has been great involvement from customers to feed into this project. We are currently finalising the supplier for the water trading platform. The tendering process has taken longer than expected and with the current wet weather and low trade likely to progress this year we will utilise the remainder of this season to setup the processes and structure of the new platform to be ready for the 23/24 season.

With the upcoming change in the project from Planning to Delivery and changing family requirements, Marissa Gwydir who is the Project Officer has resigned from her role. Marissa has been the key driver of this project and has provided us with a clear direction of the delivery for this project.

Newry Modinisation Project

Newry modinisation continues to move forward with avoided cost discussions continuing to take place. These discussions are being received well by customers and variation agreements are now being provided to customers to sign and return.

Jaydo has completed their test pipe laying at the Tinamba yard with good results. Jaydo and Chris Tyzzer have also started discussions with our customers where the main lines will be running through their properties. These discussions are progressing well and it is expected that Jaydo will start laying pipe in the Newry properties by mid-January.

Operational update

With low water demand so far this season there has been an opportunity to put further work into the maintenance of the system. This has also included the addition of a 9-tonne excavator to the maintenance fleet and replaces the need to hire as much equipment. Talking with the operators they have said that there is jobs that they have done this season with the excavator that they would not have attempted in other seasons. This has meant continued and better water flow in preparation for when the season starts to ramp up.

Weed treatment in selected parts of the system has been completed in late Nov/ early Dec. this treatment has gone well and will be complimented with some other alternative methods such as weed mowing and mechanical cleaning throughout the season.

8.2 COMMUNICATIONS UPDATE

- The Communications report is included at the end of the agenda for noting.

8.3 CORRESPONDENCE

- Nil since last meeting.

8.4 FEEDBACK REGISTER (RELEVANT TO MID)

- Nil since last meeting.

9. GENERAL BUSINESS

- The Chair will refer to the conflict-of-interest table and go around the table inviting members to declare other interests.

10. NEXT MEETING

The next meeting No. 197 of the Macalister Customer Consultative Committee will be scheduled upon the completion of the Customer Engagement Review.

Meeting	Date
MCCC 197	TBA

11. MEETING CLOSE

CONFLICT OF INTEREST TABLE

Name of Committee member	Description of interest	Interested parties	Is the interest current?
Kate Lamb	Beef grazing operation in Denison	Kate Lamb	Yes
Brad White	Owner of irrigated farm business in Riverslea	Brad White	Yes

Subject: **Communications and Engagement Report – November 2022**

Action: **For noting**

Author: **Kris Perkovic, Senior Community Engagement Adviser**

Date: **1/12/2022**

PURPOSE

- To update the Macalister Customer Consultative Committee on recent communications and engagement activities.

RECOMMENDATION: The Committee note the report.

PREVIOUS COMMITTEE CONSIDERATIONS

2. Communications and engagement activity is reported at each meeting.

BACKGROUND

3. The Communications and Engagement team develops communications plans, issues media releases, manages the website and social media, customer and community engagement activities and looks after media enquiries.

REPORT

4. News and Media

[Macalister-Avon Irrigation Development Project underway](#) (15 November)

[Turning a bright idea into a winning water solution](#) (10 November)


[Price submission submitted to the Essential Services Commission](#) (20 October)

5. Social media

Our social media campaigns have received good responses. Below are some examples of content since the last meeting. Please follow our social media pages to see more.

Southern Rural Water
4 d · 🌐

If you've got a private dam on your property, it's probably looking healthy. Or maybe this rain is inspiring you to build a private dam?
In both cases, it's important you know the rules around building, maintaining, and operating a private dam. ... See more



Private dams What you need to know →

If you've got a private dam, you need to know your responsibilities. This is especially important in wet seasons.

Private dams are defined in the Water Act 1989 as being: "anything in which by means of an excavation, a bank, a barrier or other works water is collected, stored or concentrated".

We regulate private dams in southern Victoria. Our work ensures the rights of existing users, and the environment are upheld, and public safety risks associated with dam failure are appropriately managed.

Licences for private dams
You need a licence to build, alter, repair, or decommission a private dam or a weirway. It's worth noting that constructing dams on waterways is strongly discouraged through legislation and regulations.
You may also need a licence to build and operate a dam that is not on a waterway if it's large or potentially dangerous.
You may also need a planning permit. So, you should contact your local council to discuss your needs.

How to get a licence
You need to apply to us with an application form and fee.
It's worth noting if you intend to take and use water from a dam for any purpose other than domestic and stock use, you must obtain a surface water licence.
You may need to get a Surveillance and Emergency Management Plan done by a qualified engineer and this will need to be submitted as part of your application.

Talk to us for more information
It's your responsibility to ensure you comply with private dam licence regulations.
It can be a confusing space so we'd recommend you talk to us if you need help with your dam.
Give us a call on 1800 139 610 or visit srw.com.au for more information.

Southern Rural Water
15 November at 09:16 · 🌐

Glenmaggie Weir will be continuing spill for our Macalister Irrigation Area customers. The next review of inflows and releases will be Tuesday, 29 November 2022.



Southern Rural Water
21 h · 🌐

The **Glennmaggie & District Boat Club** will host a cup event at Lake Glennmaggie between Friday, 2 December to Sunday, 4 December. Part of Lake Glennmaggie will be listed as an exclusion zone during the event. To find out more visit: <http://www.srw.com.au/.../boating-activity-exemption-lake...>

The **Latrobe Valley Water Ski Club** is also hosting a ski event at Lake Narracan within Halls Bay. It will commence Monday, 5 December to Friday, 16 December. For more information, pl... See more



Southern Rural Water
5 d · 🌐

There is still a lot of water around.
This is the Thomson Dam spillway that feeds into the Thomson River before making its way down to Cowwarr Weir.
To stay updated on storage levels and current warnings visit... See more




Southern Rural Water
18 November at 08:00 · 🌐

Happy National Agriculture Day!

This year's theme is innovation, and we'd like to showcase our very own metering officer Jason Miller whose innovative new water meter bracket will make it easier to roll out automated water meter reading across southern Victoria.

He designed a prototype meter bracket that has been turned into a working design by **Maffra Sheetmetal Works** Metal with 200 already ordered and the potential to roll out even more across southern Victoria... See more



NEXT STEPS: A further update will be provided at the next MCCC meeting.