A guide to your Water Usage Report

Your Water Usage Report provides up-to-date information about your water shares (high and low reliability), current available allocations, and water usage details.

They are available from SRW's online water ordering centre at <u>www.srw.com.au/worder</u> or by contacting your planner on 1300 360 117.

To access your Water Usage Report online follow the instructions below:

- 1. go to <u>www.srw.com.au/worder</u>
- Enter your allocated user and pin number. If you do not know your user and pin number, contact our customer service centre on 1300 139 510
- 3. Select "Usage" from the top menu, then select "Allocation"
- All of your services will be listed on the screen. Select "View Statement" on the right side for the services you wish view.

An explanation of your Water Usage Report as it appears on the screen is shown overleaf.

Keep your contact details up to date

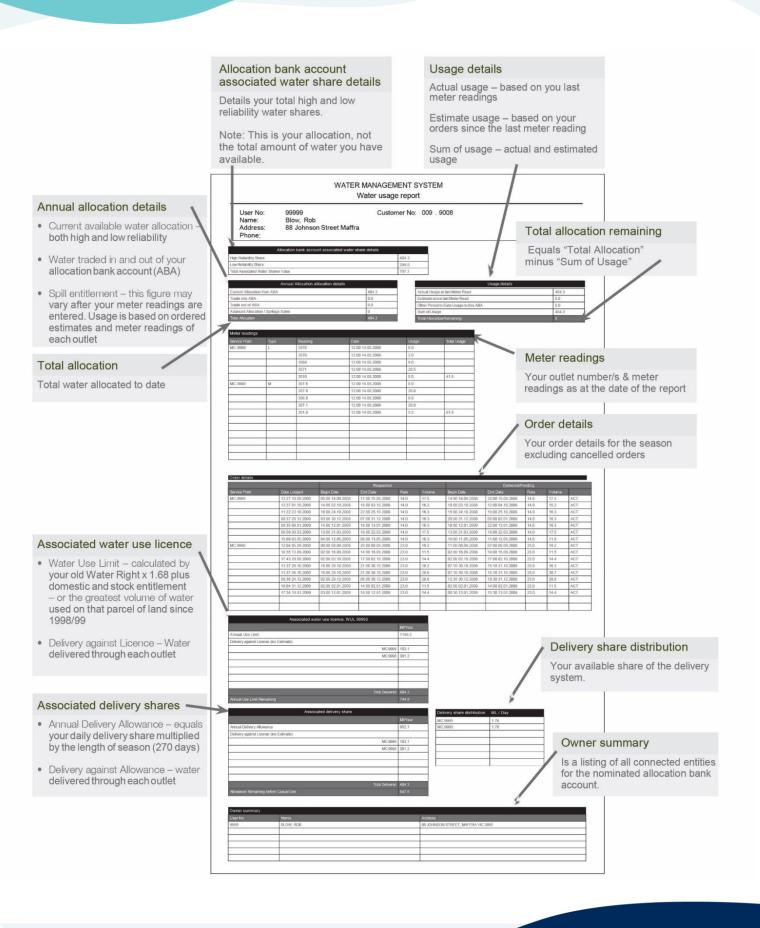
As SRW needs to contact customers from time to time, you should always keep your details up to date - in particular your mailing address, phone, fax and email details. This is especially important if you change sharefarmers or if you are a sharefarmer and move to a different property.

If you need to change your contact details please contact our customer service centre on 1300 139 510.

More information

For more information contact us on 1300 139 510 or your planner on 1300 360 117.





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Southern Rural Water

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