

### **Policy – Raw Water Policy**

### **Policy**

As a water storage manager as defined by the Safe Drinking Water Act 2003, SRW shall:

- Implement, maintain and continually review safe drinking water risk
  management plans for each of SRW's storages that provide raw water
  to water suppliers, and implement actions to mitigate the risks
  identified within those plans.
- Engage regularly with stakeholders from the catchment and water suppliers to promote a coordinated approach to managing risks to drinking water.
- Report any identified or suspected issues with raw water quality to stakeholders in a timely manner.
- Maintain effective contingency and incident response procedures consistent with SRWs emergency management framework.
- Provide training and support for all SRW staff involved in the supply and management of raw water, including identification of water quality incidents, notification protocols and sampling regimes and requirements.

#### **Definitions**

Water storage manager – as defined by the Safe Drinking Water Act 2003

### Reporting

- SRW will prepare a Water Storage Managers Annual Report in accordance with the Safe Drinking Water Act 2003 and associated Regulations and Guidance Note issued by the Department of Health and Human Services.
- SRWs risk management plans will be externally audited against the Safe Drinking Water Act 2003 and associated Regulations when requested by the Department of Health and Human Services (typically every two years).
- In the case of a non-compliance or breach of requirements under the Safe Drinking Water Act 2003, identified through statutory auditing or through SRWs actions, the Managing Director will be immediately notified and will report to the Board.

# Effective date and review date

This policy takes effect on 1 September 2020. It is due for review by September 2023.

### Who is affected

This Policy applies principally to staff involved in the operation, maintenance and management of SRW's drinking water storages and associated risk management plans. However, the Policy applies to and should also be understood by SRWs relevant executive managers (Assets & Environment & Customer Service), and contractors conducting works on behalf of SRW at drinking water storages.

### Rationale

SRW is defined as a water storage manager under the Safe Drinking Water Act 2003. It supplies raw water to water suppliers from five of its major storages; Lake Glenmaggie, Blue Rock Lake, Pykes Creek Reservoir, Merrimu Reservoir and Rosslynne Reservoir. SRW maintains safe drinking water risk management plans for each of the storages, as required by the Act and associated Safe Drinking Water Regulations 2015.

This Policy demonstrates SRWs commitment to its role as a water storage manager as defined by the Safe Drinking Water Act 2003.

#### Contact

For more information contact the Manager Environment & Climate Adaptation.

### Related documents

Eastern Storages Sustainability Plan (including Risk Management Plans for Lake Glenmaggie and Blue Rock Lake).

Western Storages Sustainability Plan (including Risk Management Plans for Pykes Creek, Merrimu and Rosslynne Reservoirs).

## Communications

This policy will be made available on SRW's external website and internal SRWiki.