

Safe access to meters



The health, safety and wellbeing of our people is our number one priority. Good access to water meters improves the safety for our customers, staff and contractors and the breakdown response time is improved if we can access the site quickly and safely.

Some reasons why we may not be able to safely access the meter on your property include:

- Dogs or livestock
- Vegetation or rubbish around your meter area (snake/spider hazard)
- Debris such as rocks, farm equipment laying in the area, pipework that has been installed at or near ground level
- Ruts created from heavy machinery or works around the meter site creating uneven ground surface
- Locked gates and meter boxes
- Meters are located in a flood-prone area
- The approach road or track is dangerous
- Hot electric fences

Some helpful tips

Pumps/Machinery

Make sure that any moving parts i.e. belts are isolated or protected from access and that they have appropriate guards in place e.g. belts, pulleys and shafts. Any oil spills to be banded under pumps and remote start pumps are identified at the meter. All moving parts

Quarry Access site inductions

Due to the hazardous nature of a quarry, a site induction is recommended, to ensure anyone is aware of any site-specific issues so we can safely enter the site.

Biosecurity sites

Make sure the contact numbers or any directions to your office or appropriate location are clearly visible on the biosecurity signs.

