



Metering

Why do we meter?

Metering is an important part of water management. It:

- helps provide information for planning and managing water use, in order to manage water efficiently, effectively and flexibly
- ensures water is shared equitably
- provides an accurate record of water usage for the water user
- demonstrates people are meeting their licence conditions.

Who do we meter?

Southern Rural Water (SRW) meters licence holders in southern Victoria in accordance with Victorian Government and SRW policy. This means:

Licence type	Must be metered?
All new licences of any volume and for any use other than domestic and stock	Yes
Temporary or permanent transfers	Yes
Domestic and stock licences	No

All water used under your licence must pass through the meter, and you must not interfere with or disconnect the meter.

Who installs the meter?

We will supply you with a meter, which remains our property at all times.

An SRW Officer will:

- assess your site to work out the most appropriate meter
- deliver your meter
- talk to you about installation requirements and meter cost

Only SRW approved meters can be installed.

Who pays for the meter?

New licence holders are responsible for the cost of the meter and the installation. You will receive a bill for the full cost of the meter (excluding GST) once it has been delivered to you.

Meters for temporary transfers are billed at 10% of the meter value per year of transfer – eg, if a \$500 meter is required for a 2 year transfer, the cost to the licence holder will be \$100.

If you need new or additional meters, you must meet the costs of metering and installation. This includes upgrading your pipework and meter to a different size.

Who is responsible for reading and maintenance?

SRW is responsible for meter reading, maintenance and management.

Who is responsible for repairs and replacement?

SRW is responsible for repairs and replacement of meters.

We may also modify pipework upstream or downstream of the meter, to ensure the meter is working effectively and meets current standards.

Any repair or alteration to the meter or modified pipework must be approved by SRW. If you carry out work that does not meet the required standard, we will direct you to fix the problem at your cost.

Defects arising from pipework or fittings associated with the meter that have been installed by SRW will be assessed and, depending on the defect, may be repaired by SRW.

Other things to consider

Your meter must be in a clear and safe location to allow easy access for SRW officers and contractors.

All installations will be inspected by an SRW officer to ensure they meet relevant standards.

It is an offence to tamper with a meter. Please check with SRW before starting any works or upgrades to your meter installation.

More information

For more information, contact us on 1300 139 510 or visit www.srw.com.au