



**Southern**  
Rural Water

Managing Water. Serving Communities.



**Rubicon SlipMeter™**  
Customer operation user guide

## Change to an irrigation

There may be times where flow rates and irrigation durations may need to be adjusted or the outlet needs to be shut down because of an unforeseen on-farm emergency.

Depending on whether you are in a Demand Management System (DMS) area or not will determine how SRW can be notified if an order has to be shut down or if flow rate and duration times need to be adjusted. If you are unsure whether you are in a DMS area or not please ask your Planner, via Waterline on 1300 360 117.

## For non-Demand Management System (DMS) area customers

If you are not in a DMS area you should contact SRW on the following numbers during the listed times:

**7:30am-8:45pm** Contact Planner via Waterline on 1300 360 117.

**8:45pm-7:30am** Contact the Corporate Duty Officer East on 0412 860 250.

When contacting the out of hours Duty Officer please have your name and contact details ready along with your outlet number and reason for the shutdown.

### Important Information

- **emergency shutdowns are a last resort option and should be avoided if possible**
- **out of hours contact (between 8.45pm - 7.30am) for flow rate and duration time changes should also be avoided if possible**
- **a minimum of 1 hours notice is requested with flow rate and duration time changes.**

## For Demand Management System (DMS) area customers

Customers in a DMS area can access the Waterline website ([www.srw.com.au/worder/](http://www.srw.com.au/worder/)) to make changes to their irrigation at any time (day or night) or by contacting SRW via Waterline or the Duty Officer phone numbers above.

### Important Information

- **out of hours contact for flow rate and duration time changes should be avoided**
- **emergency shutdowns are a last resort option and should be avoided if possible**
- **a minimum of 1 hours' notice is requested with flow rate and duration time changes.**

### How to use the waterline website

Once logged in, the website will display the details of your current order(s) and underneath you will have the following options:

- change your finish time
- change your flow rate.

Customers can also monitor their current flow rate from the comfort of their homes by clicking on the 'Current Flow' button near the top right of the screen.

## Purpose

This user guide will help you use your new Rubicon SlipMeter™, it will explain:

- what a slip meter is
- how to access the pedestal display screen
- how to use the display screen
- emergency shutdown and irrigation changes.

## What is a SlipMeter™

A SlipMeter™ is a combined flow meter and undershot control gate (integrated with SlipGate®) primarily designed to automate customer service points. It is suitable for channel-to-pipe situations where automated control and accurate flow measurement is required.

The SlipMeter™ uses the latest measuring technology that complies with current national measuring standards to measure flow.

## Accessing the pedestal display screen

The pedestal is your user interface. A keypad and LCD display are located under the pedestal lid, allowing operators and customers' easy access to current information.

The pedestal is password protected to prevent unauthorized access to operator functions. The gate's electronics, battery, drive mechanism and user interface are all protected by locked covers to prevent component theft.



## General operation

### Access the LCD display and keypad

1. Locate the gate's pedestal.



2. Unlock the controller housing lock on top of the gate's pedestal using the key issued with your manual.





3. Rotate the handle to unlatch the housing assembly lock.




4. Open the controller housing lid.

## How to use the display screen

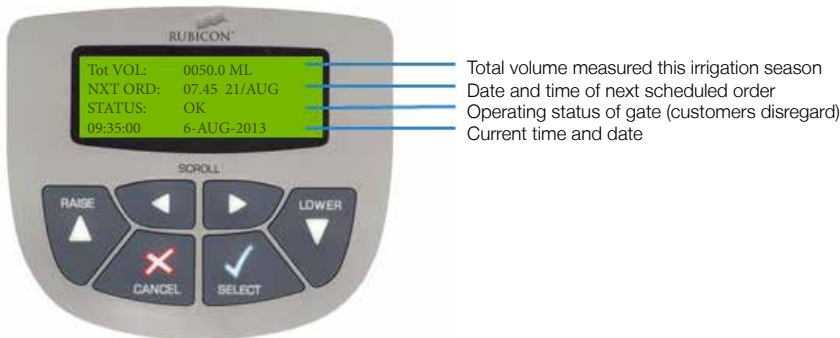
The six button keypad is located under the locked lid of the pedestal. You will only need to use two buttons to access the information you need. These are the  and 

There are also two screens that you can access.

To toggle between screens press the  button.

Press and hold  to return to the home screen at any time

### Screen 1



### Screen 2

